

FREQUENTLY ASKED QUESTIONS

Hello there, here are answers to the most frequently asked questions.

If you have a question outside of what's listed, please email info@lechicchateausalon.com or call/ text 678.887.8054

WHAT SHOULD I EXPECT DURING MY VISIT?

All guests are given the best recommendations for their hair type. You will leave your appointment with more knowledge on your hair condition, maintenance, and home care between salon visits. Please keep in mind haircare takes time, dedication and must begin at home first. The better you care for your hair, the better results you'll receive!

MAY I RESERVE AN APPOINTMENT ONLINE?

Yes, we encourage our guests to utilize the website for all salon reservations. Please keep in mind select color services and luxury hair installs require an intake form and possible consultation. These services may not be available for online reservations.

MAY I REFER SOMEONE?

Why of course! We love referrals and delight in serving potential guests.

HOW DO I STAY UPDATED WITH SALON NEWS?

We send email/text blasts, therefore please make sure your profile info is current and up to date. We also encourage you to follow us on our socials...

Website: www.lechicchateausalon.com

Instagram @lechicchateausalon

Facebook: Lé Chic Chateau Salon

YouTube: Lé Chic Chateau Salon

MAY I BRING MY OWN HAIR PRODUCTS?

For liability and safety measures please refrain from bringing your own hair products unless it is prescribed by a doctor.

DO I NEED TO ARRIVE SHAMPOOED?

All services include a relaxing shampoo and condition at no additional charge, unless otherwise mentioned.

MAY I BRING EXTRA GUESTS?

Due to limited space please refrain from bringing additional people to your appointment. The salon is reserved for guests receiving services. For your convenience there is a lobby area reserved for extra guests.

HOW CAN I CONTACT THE SALON?

You may contact us by phone/text 678.887.8054 or email info@lechicchateausalon.com

If you call the salon and we do not answer please don't worry, sometimes we are serving guests, therefore please leave us a detailed voice and/or text message and we will be sure to contact you at our earliest convenience.